

ORDERING IS EASY...

Stock Lines & Product Availability

Technical Solutions endeavour to best meet the special needs of people with a disability by making a wide variety of products and services available.

We keep many of these products in stock for speedy delivery but some items must be imported or manufactured to order and this can cause delays in delivery.

Product appearance.

Production models may vary slightly. You always receive the latest version. Switches are photographed with some devices - this is to illustrate the function, and does not imply switches are part of a set.

Prices

Unfortunately, prices (and exchange rates) are not stable. Please confirm prices when ordering. GST is included in our prices where required. We've marked these prices with the symbol [GST].

Returns/Warranty Claims

We provide a 12 month warranty on products manufactured by Technical Solutions. Other products are subject to the limits of their manufacturers' warranty. Warranty on Toys is limited to 3 months. **RETURNS WILL NOT BE ACCEPTED WITHOUT PRIOR APPROVAL.** Package the equipment well and send it freight prepaid along with a note quoting the Return Authorisation, a contact name, phone number and address, invoice details, and a description of the problem.

Return policy: Should the goods prove unsuitable you must apply within 14 days of shipment for authority to return them for exchange or credit, less a 20% restocking fee.

All returns subject to prior approval, not all goods can be returned. The goods, as well as all packaging, instructions and other documentation must be returned in "as new" condition within fourteen days of the date of shipment. The customer is responsible for all freight charges.

Terms of payment

We will accept signed purchase orders from approved schools, hospitals and other institutions. Credit card orders from these organisations will incur a 2% surcharge. Our terms are nett 14 days, including partial payment for part filled orders.

For private customers we request payment with your order. Master and Visa Cards are also welcome.

EFT Payments can be made to:

Technical Solutions Australia Pty Ltd
ABN: 14 063 349 502

Bank: Commonwealth Bank of Australia
Branch: Belgrave, Victoria
BSB: 063 503
Account: 1009 7952

Please let us know when your funds have been transferred and include a reference to your Invoice or Customer Number.

We welcome the opportunity to match or better our competitors' prices - call us.

Contact Name _____ Organisation _____ Address _____ _____ Post Code _____ Email _____ Phone _____ FAX _____ Order No. _____	Technical Solutions Australia Pty Ltd ORDER FORM PAYMENT: Approved Institutions: Will be issued an invoice with the goods. Individuals: Please arrange pre-payment.
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Quantity	Part No.	Description	Price Ea.	Total

<input type="checkbox"/> Name on card _____	Signature _____ Expiry <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/>	Freight (from \$13.20) _____ TOTAL _____
Card Number <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/>	CSV <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/> <input style="width: 20px;" type="text"/>	